

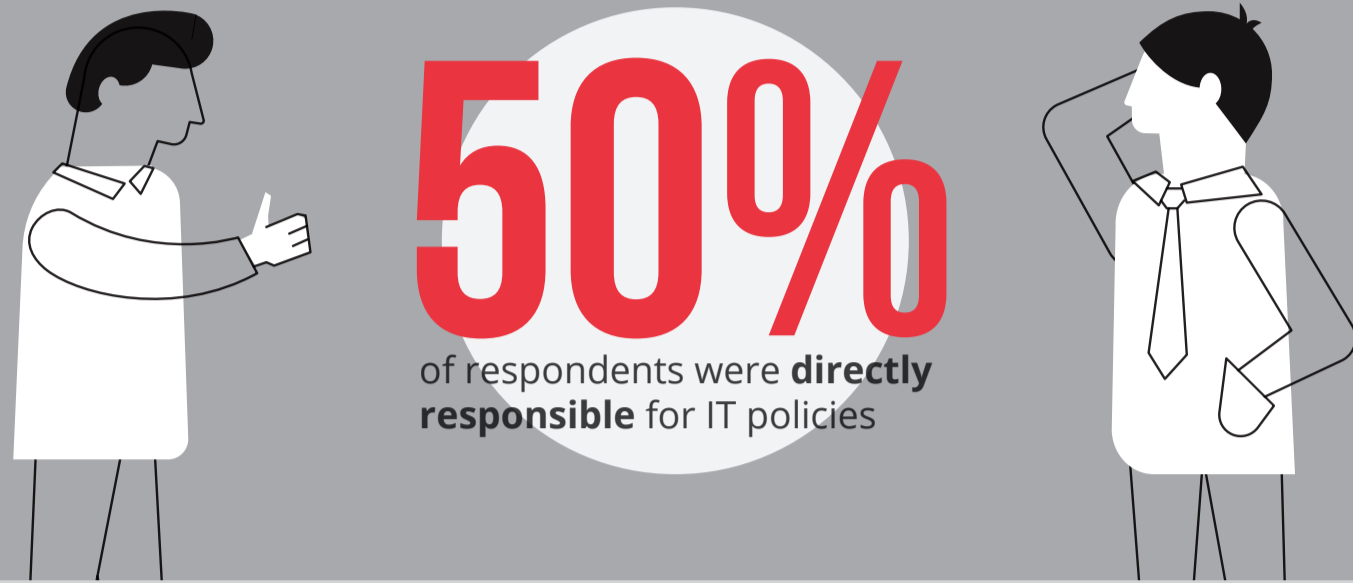


# IT POLICY SURVEY RESULTS

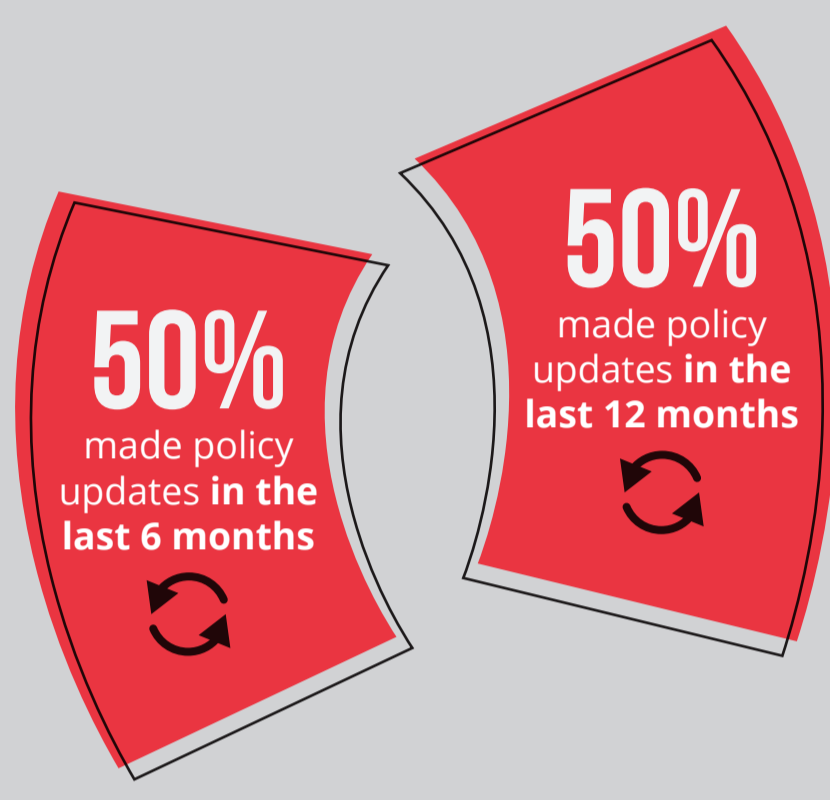
July 2018

Socitm recently conducted a survey to gauge how **public sector organisations are evolving** and maintaining their IT policies, to reflect ongoing changes in their use of technology and the **introduction of new regulations such as GDPR**.

## Here's what the survey highlighted



Of those who were **directly responsible**...



**50%**  
view policy work as a **high priority**

**12%**  
see this as **time-consuming**

**38%**  
find it difficult to get policy **written and approved**

IT policy and best practice

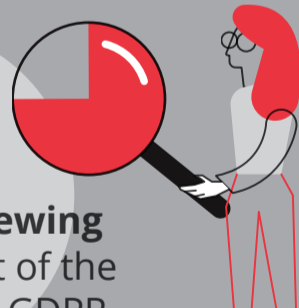
**Do you look to ensure policies are cross referenced to standards?**

**100%**  
of those **directly responsible** said...



**75%**

had been **reviewing policies** in light of the introduction of **GDPR**



Policy coverage

**Are policies well written and suitable for all types of users?**

**57%**

acknowledged policies often **incorrectly contained** process and procedural content



**50%**

had policies in place for **general users, managers and technical users**

What did those **not responsible** for IT policies have to say?



**54%**

had been asked to read and review policies in the **last 3 months**



**39%**

had been asked to read and review policies in the **last 12 months**



**50%**

said policies often contained process and procedural content