POLICY MANAGEMENT AS A SERVICE

FAQs - EFFECTIVE POLICIES FOR IT SECURITY

HOW DO POLICIES ASSIST WITH THE MANAGEMENT OF INFORMATION SECURITY RISK?

Policies assist in managing information security risks in a range of ways. They provide a framework for protecting IT systems and information assets, help implement a uniform level of control and guidance, streamline communication regarding IT security and acceptable use, whilst assisting with issues relating to non-compliance or the misuse of technology or information.

WHAT ARE SOME OF THE ASSOCIATED RISKS OF NOT HAVING THE RIGHT TYPES OF POLICIES IN PLACE?

Without clear guidance in place regarding the use of systems and data, it is possible that they will be misused and lost, including data that might belong to your organisation or your customers. Systems may become unavailable, impacting day to day business operations. In situations where there has been a data breach, ransomware demand, or an impact on business operations the remediation efforts will very likely result in financial repercussions.

WHAT ARE THE COMMON MISTAKES PEOPLE MAKE WHEN WRITING POLICIES?

Some organisations try to develop policies in house and manage them in an unstructured way. This approach often means that other work takes precedence over writing policies, the existing content becomes out of date and there are gaps in the security topics covered.

Another approach is to use online templates however, theses often require a lot of editing and modification to be relevant, plus need to be cross referenced to recognised best practice guidance.

Lastly, it's important to have a stakeholder engagement and review process to ensure that policy content is appropriate for the organisation, and that buy-in has been obtained from team leaders, managers and executives prior to introducing the content to a wider company audience.

HOW WILL POLICY MANAGEMENT AS A SERVICE ASSIST?

Policy Management as a Service provides a comprehensive suite of policies designed to help organisations protect their IT systems and information assets. The policies available within the service are written to clearly communicate what is expected of users, managers and technical staff when interacting with organisational systems and data. The policies are drafted with stakeholder input and tailored to meet each customer's business requirements.

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